Strategic Plan 2020-2023

Vision

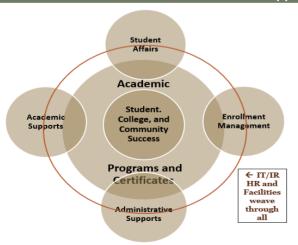
Provide opportunities for growth and success for our students and community. We are committed to educational experiences that build on the unique environment of the Adirondacks and our institutional values, while nurturing the academic and personal achievement of individuals with diverse backgrounds and aspirations.

Mission

Provide open access to high quality academic programs that prepare students for transfer and career success. Contribute significantly to the enrichment of our communities by cultivating an educated citizenry, a skilled workforce, and opportunities for lifelong learning.

Values					
Academic Rigor and	Intellectual Curiosity	Diversity and Individuality			
Accountability, Integr	rity and Transparency	Openness to Change			
Compassion	and Kindness	Shared G	Shared Governance		
	Institutio	nal Goals			
	nd engaging education that	#2. Create and nurture a supportive environment that			
prepares students for trans	sfer or career opportunities.	welcomes diversity and difference and focuses on student			
		success and growth.			
Principal	Strategies	Principal Strategies			
A - Faculty and Staff Professional Development	B - New Academic Programs and Certificates	A - Student Success Initiatives	B - Revitalized First-Year Seminar		
C - Enhancing Existing Programs and Certificates	D - Facilities to support new and enhanced programs	C - College-wide Diversity Commitments	D - Expand integrated diversity- focused programming and services		
#3. Act as a strong an	d valued partner in the	#4. Ensure the financial sustainability of the institution through			
communities we serve.		strengthening enrollment and maximizing use of resources.			
Principal	Strategies	Principal Strategies			
A - Expand K-12 and Higher Ed partnerships	B - Continuing Education - K-12 and Licensed Professionals	A - "Right-size" College operations to enrollment/ finance and "work smarter" improving efficiencies across areas	B - Reconfigure organizational structure - faculty and staff size matches instructional, operational and strategic needs		
C - Expand Partnership with St. Regis Mohawk Tribe	D - North Country CC - Workforce Development Partnership	C - Develop prior learning assessment framework and process	D - New revenue streams to support mission and student experience		

Model and Approach to Strategic Planning



At the core of the strategic plan is student success which is expressed through our academic programs and certificates - the mission of the College. Relatedly, as students realize success, so too does the College and the communities we serve.

The institutional goals are the ways the College realizes its vision and carries out its mission, with actions and activities guided by its values.

The faculty create, deliver, assess and improve the curriculum.

Other areas of the institution support student learning, the student experience, and teaching excellence.

Each area adds value to and supports the student experience, while the efforts of some areas/ departments are threaded through all operations.

Areas/Departments			
Academics	Financial Operations		
Enrollment	Human Resources		
Facilities	Information Technology/Institutional Research		
Financial Aid	Student Life		

^{*} Model for one-page strategic plan adopted from Rowan College

Institutional Goal #1	Provide a meaningful and eng	aging education that prepares s	students for transfer or career o	pportunities.
Principal Strategies	A - Faculty and Staff Professional Development		B - New Academic Programs and Certificates	
- pr	i. New Faculty Training Program	ii. Ongoing Professional Development	i. Entrepreneurship Certificate	ii. Health Care Admin track
lociticativos	iii. Faculty and Staff Positions and	iv. Commitment to Diversity,	,	
	Patterns	Equity and Inclusion	iii. Cybersecurity	iv. Teacher Asst Certificate?
Initiatives			v. Wastewater Technology?	vi. Med Office Asst?
			vii. Green Technologies?	viii. Childcare?
			ix. Other Healthcare (Public Health)?	x. AOS Programs?
	C- Enhancing Existing P	rograms and Certificates	D - Facilities to support ne	w and enhanced programs
Initiatives	i. Program analysis and realignment to fit within workforce needs and student desires	ii. Reinvest in health careers and health science programs where a) workforce needs exist, b) student desires exist, and c) our capacity to instruct or recruit faculty exists.	i. Create 1-2 state-of-the-art classrooms to support high-flex model of teaching and learning	ii. Work with Nursing Department to modernize Nursing Labs on all three campuses
	iii. Focus on data-driven decision-making with improved IR functionality	iv. Increase enrollment in existing programs where student interest and regional demand exist		
	v. Expansion of low-residency programs			
Related Institutional Goals	#2	#3	#4	
Related Principal Strategies	A. Student Success Initiatives (onboarding, earlier advisement, advising infographics)	A. Expand partnerships with area colleges	A. "Right-size" College operations to enrollment/finance and "work smarter" improving efficiencies across functional areas	
	B. Revitalized First-Year Seminar	B. Provide Continuing Education for Licensing Programs (healthcare, childcare, education) and K-12 Educators	B. Reconfigure organizational structure so that employee (faculty and staff) size matches instructional, operational and strategic needs	
	C. Commitment to Diversity,	D. Expand workforce development and	C. Develop prior learning assessment	
	Equity and Inclusion	continuing education activities	framework and process	
			D. New revenue streams to support mission and student experience	

Institutional Goal #2	Create and nurture a supportive environment that welcomes diversity and difference and focuses on student success and growth.				
Principal Strategies	A. Student Success Initiatives		B. Revitalized F	irst-Year Seminar	
Initiatives	i. Develop and map out College Navigator/ Onboarding restructuring proposal	ii. Earlier advisement to help students be better informed and plan for their future	i. Replace and refresh CSP 100 College Success Seminar with more current and topical content and delivery	ii. Common Read integration into First-Year Seminar	
	iii. Develop infographics for students to use to visualize academic pathways to careers and transfer opportunities.				
	C. College-wide Diversity Commitments		D. Expand integrated diversity-focused programming and series		
	i. Regular Climate Assessment	ii. Preferred Name Policy	i. Common Read	ii. North Country Live - Continuing Education series	
Initiatives	iii. Accessibility Assessment	iv. Explore inclusion of diversity commitment assessment as part of program review	iii. Self-paced diversity course		
Related Institutional Goals	#1	#3	#4		
	A. Faculty and Staff Professional Development	A. Expand K-12 and Higher Ed partnerships	A. "Right-size" the College operations to align with changing enrollment and financial picture		
Related Principal Strategies	B. New Academic Programs and Certificates	C. Expand Partnership with St. Regis Mohawk Tribe	B. Reconfigure organizational structure so that employee (faculty and staff) size matches instructional, operational and strategic needs		
	C. Enhancing Existing Academic Programs and Certificates	D. Expand workforce development and continuing education activities	C. Develop prior learning assessment framework and process		
	D. Facilities to support new and enhanced programs				

Institutional Goal #3	Act as a strong and valued partner in the communities we serve.			
Principal Strategies	A - Expand K-12 and Higher Ed partnerships		B - Continuing Education - K-	12 and Licensed Professionals
Initiatives		ii. Development of new program collaborations, co-location of 4-year institutions on campus and specific shared service agreements	i. Provide Continuing Education for Licensing Programs (healthcare, childcare, education)	ii. Provide Continuing Education Programs for K-12 Teachers
	iii. Expanded 2+2 agreements, articulation agreements, and increased transfer opportunity for students.		iii. Offer More Training Programs (i.e. Business Dept. current plan for offering professional skills training)	
	C - Expand Partnership wi	th St. Regis Mohawk Tribe	D - North Country CC - Workfo	orce Development Partnership
	i. Strengthen and nurture the working relationship with the St. Regis Mohawk Tribe including exploring other ways to support the academic and continuing educational needs of tribal members	ii. Working with St. Regis Mohawk Tribe's education partners, expand offerings that best serve student and tribal needs	i. Assess need for a point-person to lead Continuing Ed (CE), Workforce Development (WFD) and Career and Technical Education (CTE) area permanently.	ii. Continue to host North Country CC- Workforce Development Partnership with county, tribal and regional workforce representatives, identifying employment needs
Initiatives			iii. Increase partnerships with area employers and identify business training and continuing education needs that the college can provide (e.g. IP, St. Joe's, Mtn Lakes, Elderwood)	
Related Institutional Goals	#1	#2	#4	
Related Principal Strategies	A. Faculty and Staff Professional Development	(onboarding, earlier advisement, advising infographics)	A. "Right-size" the College operations to align with changing enrollment and financial picture	
	B. New Academic Programs and Certificates	B. Revitalize First-Year Seminar	B. Reconfigure organizational structure so that employee (faculty and staff) size matches instructional, operational and strategic needs	
	C. Enhancing Existing Academic Programs and Certificates	C. College-wide Diversity Commitments	C. Develop prior learning assessment framework and process	
	D. Facilities to support new and enhanced programs			

Institutional Goal #4	Ensure the financial sustainab	ility of the institution through st	rengthening enrollment and ma	ximizing use of resources.	
Principal Strategies	A - "Right-size" College operations to enrollment/finance and "work smarter" improving efficiencies across functional areas		B - Reconfigure organizational structure - faculty and staff size matches instructional, operational and strategic needs		
Initiatives	i. Program analysis and realignment to fit within workforce needs and student desires	ii. Identify additional operational efficiencies leading to reduced costs	i. Develop and map out College Navigator/ Onboarding restructuring proposal	ii. Create more nimble staffing pattern, leveraging strengths and contribute talents in new ways	
milialives	iii. Analysis of administrative, campus and support operations leading to increased efficiencies	iv. Explore more cost-effective solutions related to printing			
	C - Develop prior learning assessment framework and process		D - New revenue streams to support mission and student experience		
	i. Assess cost-benefits of adopting prior learning assessment framework for students and college	ii. If feasible, develop prior learning assessment implementation plan, process and policy.	i. Partner with NCCC Foundation and NCCC Association to develop strategies to diversify funding to support mission of the College.	ii. Assess need and funding to support grant writer position.	
Initiatives			iii. Explore opportunities to strengthen the Board of Trustees and the Foundation Board in their fundraising capacities, including collaborative fundraising efforts.		
Related Institutional Goals	#1	#2	#3		
Related Principal Strategies	A. Faculty and Staff Professional Development	A. Student Success Initiatives (onboarding, earlier advisement, advising infographics)	A. Expand K-12 and Higher Ed partnerships		
	B. New Academic Programs and Certificates	B. Revitalize First-Year Seminar	C. Expand Partnership with St. Regis Mohawk Tribe)		
	C. Enhancing Existing Academic Programs and Certificates	C. College-wide Diversity Commitments	D. Expand workforce development and continuing education activities		