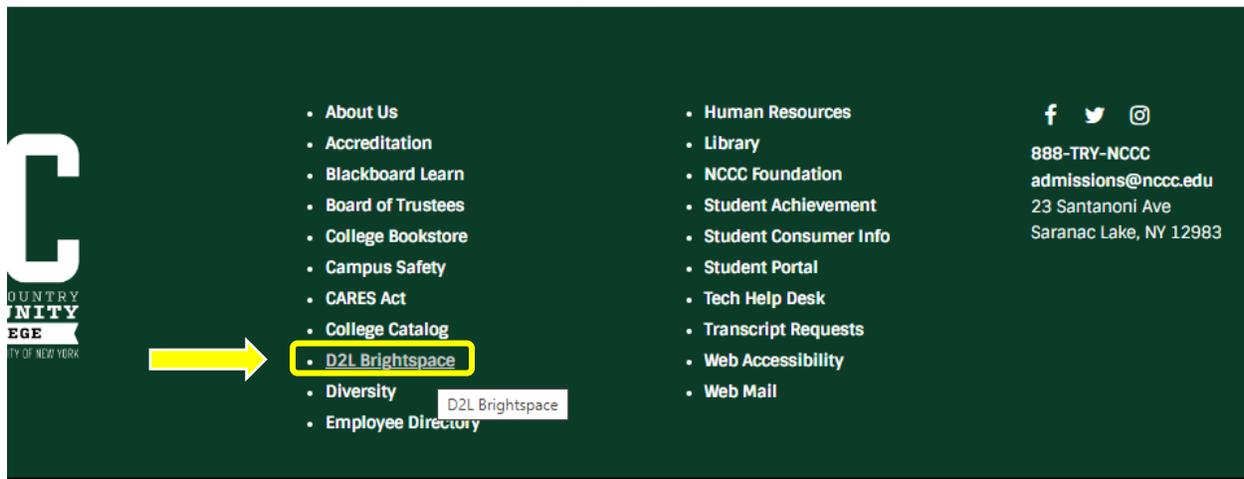




## NCCC'S NEW LEARNING MANAGEMENT SYSTEM

### Step 1

You can find the D2L Brightspace log-in link at the bottom of the NCCC homepage nccc.edu. Click on "D2L Brightspace."



### Step 2

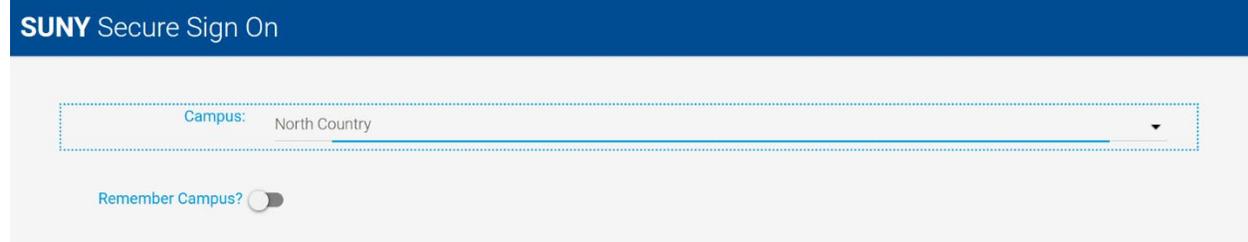
Sign in using the same credentials as you use to log into the Student Portal. Use only the prefix before the email tag and do not include the "@students.nccc.edu" or "@nccc.edu."



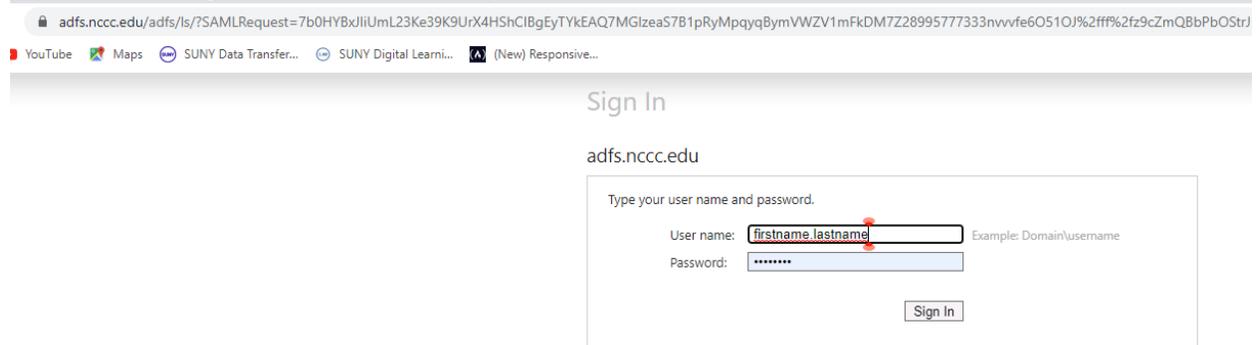
You can also sign in from the blue SUNY screen (see below) by selecting “Network Login.”



Following the prompts to enter “North Country.”

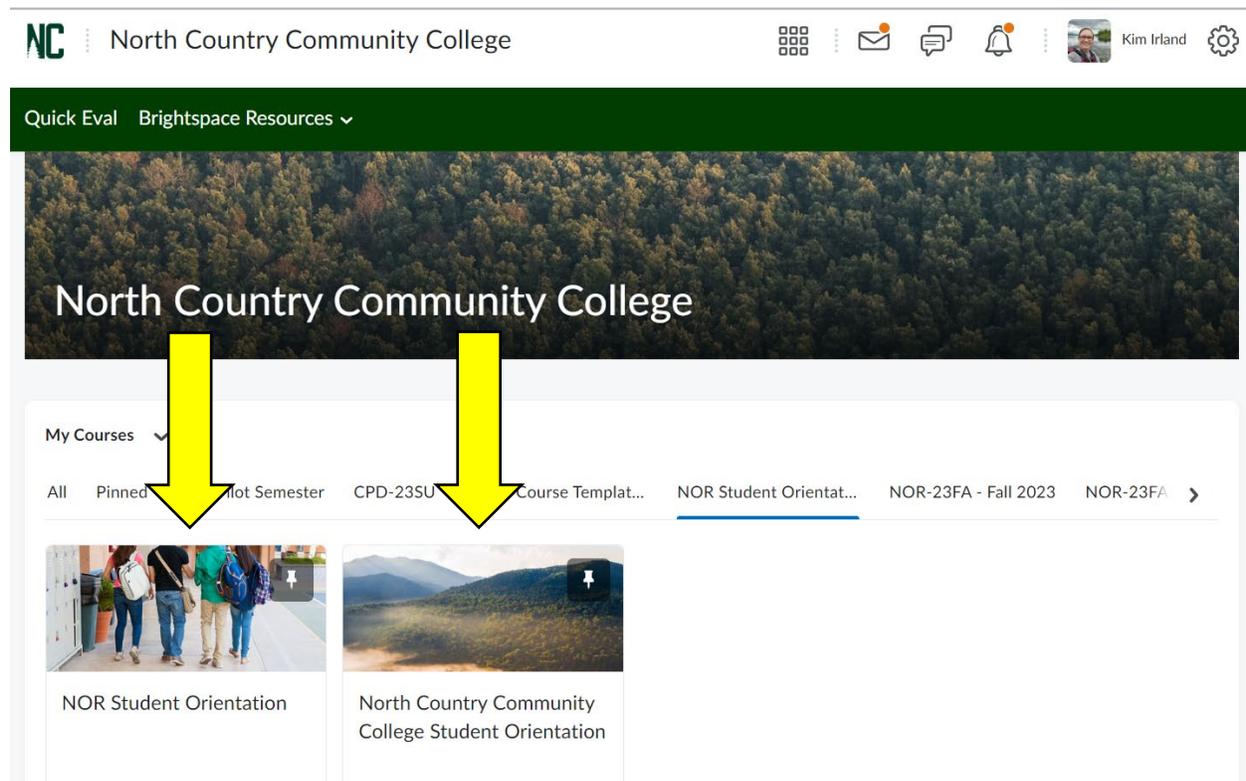


After inputting our college, you should again be routed to the same screen as above and will enter your username and password.



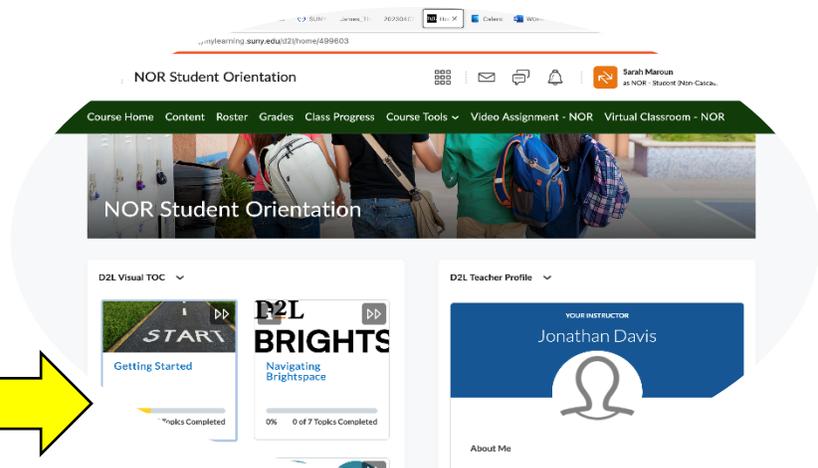
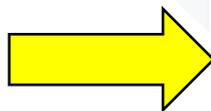
### Step 3

Once you sign in, here is your Brightspace Home Page. You should see two distinct Orientation Courses. "NOR Student Orientation" is a SUNY provided Brightspace orientation to online learning and the D2L Brightspace Learning Management System. "North Country Community College Student Orientation" is our NCCC virtual college orientation which will help you learn how to navigate Brightspace content, understand NCCC college expectations, and quickly find answers to frequently asked questions.



## Brightspace Orientation:

Click on "**Getting Started**" to move through the online orientation modules.



# North Country Community College Student Orientation:

Click on “**Start Here**” to move through the NCCC orientation modules.



A screenshot of a course interface. On the left, there are three course modules: "Start Here" (100% complete), "Student Orientation" (71% complete), and "Mini Course Experience" (81% complete). A large yellow arrow points to the "Start Here" module. On the right, there is an "Announcements" section with a post titled "NCCC Student Orientation - Available Now!" and a "Calendar" section showing "Tuesday, August 15, 2023".

## HELP DESK

If you are experiencing any technical issues with our NCCC college technology systems, such as logging into Brightspace or the NCCC Student Portal, please contact the **NCCC HelpDesk** at 518-891-2915 ext. 4357 or email [helpdesk@nccc.edu](mailto:helpdesk@nccc.edu). This service will connect you with someone local to our institution.